

## **Starbucks Summer Game 2019**

### **Official Rules - US**

**NO PURCHASE NECESSARY. A PURCHASE OR PAYMENT OF ANY KIND WILL NOT INCREASE YOUR CHANCES OF WINNING.**

**1. Eligibility:** Starbucks Summer Game 2019 (the "Promotion") is open only to legal residents of the fifty (50) United States (including District of Columbia) who are at least eighteen (18) years old and who are members of the Starbucks® Rewards loyalty program at the time of entry ("Entrant(s)"). Employees of Starbucks Corporation, HelloWorld, Inc., and any of their direct or indirect parent and affiliate companies, as well as the immediate family (spouse, parents, siblings and children) and household members of each such employee are not eligible. The Promotion is subject to all applicable federal, state and local laws and regulations and is void where prohibited. Participation constitutes Entrant's full and unconditional agreement to these Official Rules and Sponsor's and Administrator's decisions, which are final and binding in all matters related to the Promotion. Winning a prize is contingent upon fulfilling all requirements set forth herein. The Promotional Game ("Game") offers Instant Win prizes and Collect and Win prizes that Entrants can earn by collecting game pieces (each a "Game Piece"). If you would like to register for the Starbucks® Rewards loyalty program without a Starbucks Card, visit <https://www.starbucks.com/account/create> and follow the instructions to create a Starbucks® Rewards loyalty account.

**2. Sponsor:** Starbucks Corporation, 2401 Utah Ave. S, Seattle, WA 98134. **Administrator:** HelloWorld, Inc., 3000 Town Center, Suite 2100, Southfield, MI 48075.

**3. Timing:** The Promotion begins on August 6, 2019 at 8:00 a.m. Pacific Time ("PT") and ends on September 10, 2019 at 11:59 p.m. PT (the "Promotion Period"). For purposes of this Promotion, a "day" begins at 12:00 a.m. PT and ends at 11:59 p.m. PT, except the first day which begins at 8:00 a.m. PT and ends at 11:59 p.m. PT. Administrator's computer is the official time-keeping device for this Promotion.

**4. How to Enter:** During the Promotion Period, visit <https://www.starbuckssummergame.com> ("Promotion Site") and sign into your Starbucks® Rewards account ("Account"). Each Entrant will automatically receive one (1) play for registering for the Promotion and viewing the provided "Onboarding" experience (first visit only).

The Promotion contains a virtual game board. In order to move along on the virtual game board, you must first obtain a game play. After you register, there are two (2) ways to earn a game play, as outlined below:

**a. Make a Purchase at Starbucks Using a registered Starbucks Card:** During the Promotion Period, make a qualifying purchase (excluding alcoholic beverages, Starbucks Card and Starbucks Card reloads) at a participating Starbucks retail location in the United States using a Starbucks Card ("Card") registered to your Starbucks® Rewards account ("Account") or a registered digital Starbucks Card on your Starbucks mobile application ("App") for payment. Then, visit <https://www.starbuckssummergame.com> ("Promotion Site") and sign into your Account and you will have received one (1) play.

**b. Enter without Making a Purchase:** During the Promotion Period, to play without making a purchase, visit <https://www.starbuckssummergame.com> ("Promotion Site") and follow the links and instructions to complete and submit the entry form. An email with a unique link will be sent to the email address you provided on the form. Click on the unique link to enter the Promotion Site and sign into your Account and you will have received one (1) play.

Once you obtain a game play, follow the links and instructions to click or tap the virtual spinner. The spinner will determine how many spots you will move on the virtual game board. Once you move on the virtual game board, you will land on one of the following spaces:

“Go” Space: The virtual board game will start with five (5) “locked” Mystery Spaces, meaning these will not count as spaces you can land on until they are “unlocked.” Once you spin enough to move the amount of spaces necessary to complete a lap on the board and land on or pass the “Go” space, you will unlock one (1) Mystery Space. Once you complete six (6) or more laps around the virtual board and land on or pass the “Go” Space, you will receive five (5) Bonus Stars (the “Offer”).

Go to the Mini Game Space: If you land on this space, you will move to the nearest Mini Game Space on the game board.

Mystery Space: If you land on this space, there are three (3) outcomes:

**i. Surprise Instant Win Game**: If you land on an unlocked Mystery Space, the odds of playing the Surprise Instant Win Game are not 1 in 3. Odds of playing the Surprise Instant Win Game depend on the number of Surprise Instant Win Game prizes available divided by the number of eligible Instant Win Game plays. If you are a potential winner of a prize, you will be provided directions for validation. All potential winners are subject to verification before any prize will be awarded. Administrator is responsible for the functionality of the game.

Otherwise, at random, you will either Spin Again or play the Mini Game, as outlined below:

**ii. Spin Again**: Follow the instructions to immediately spin the virtual spinner again and advance accordingly on the virtual game board.

**iii. Mini Game**: Follow the links and instructions to play the provided Game and you will receive either an Instant Win Game prize or one (1) Collect and Win Game Piece. If you are a potential winner of a prize, you will be provided directions for validation. All potential winners are subject to verification before any prize will be awarded. Administrator is responsible for the functionality of the Game.

Power Move Space: If you land on this space, you can select to move either one (1), two (2), three (3) or four (4) spaces on the game board.

Mini Game Space: If you land on this space, follow the links and instructions to play the provided Game and you will receive either an Instant Win Game prize or one (1) Collect and Win Game Piece. If you are a potential winner of a prize, you will be provided directions for validation. All potential winners are subject to verification before any prize will be awarded. Administrator is responsible for the functionality of the Game.

Limit: Each Entrant may earn one (1) play during the Promotion Period for registering for the Promotion/viewing the Onboarding; each Entrant may earn up to two (2) plays per day during the Promotion Period by either making up to two (2) purchase transactions with a registered Starbucks Card or App; or up to two (2) “free” requests; or a combination of the purchase and free entry method for a total of two (2) plays per day.

Multiple Entrants are not permitted to share the same email address or Account. Each Entrant is limited to only one (1) Account. Any attempt by any Entrant to obtain more than the stated number of plays by using multiple/different email addresses, Accounts, identities, registrations and logins, or any other methods will void that Entrant's plays and that Entrant may be disqualified. Use of any

automated system to participate is prohibited and will result in disqualification. Sponsor is not responsible for lost, late, incomplete, invalid, unintelligible or misdirected registrations, which will be disqualified. In the event of a dispute as to any registration or play, the authorized account holder of the Starbucks® Rewards account or email address used to register will be deemed to be the Entrant. The “authorized account holder” is the natural person assigned an email address by an Internet access provider, online service provider or other organization responsible for assigning email addresses for the domain associated with the submitted address. Potential winners may be required to show proof of being the authorized account holder.

**Additional Game Plays:** During the Promotion Period, for every three (3) duplicate Collect and Win Game Pieces earned (through any combination of duplicate Game Pieces), Entrant will receive one (1) additional game play.

**5. Collect and Win Game/Mini Game Instant Win Game/Surprise Instant Win Game Functionality:** Administrator is an independent judging organization whose decisions as to the administration and operation of the Game and the selection of potential winners for each are final and binding in all matters related to the Promotion.

For the Collect and Win Game (for Entrants who land on the Mini Game Spaces or play the Mini Game): There are five (5) Collect and Win prize types (Costa Rica Trip, 90 Days of Starbucks Nitro Cold Brew, 2,500 Stars, 1,000 Stars, and 500 Stars; see details below in Section 7) (each a “Prize Type”). Each Prize Type have three (3) unique Game Pieces. Two (2) of the three (3) Game Pieces for each Prize Type will be awarded regularly to Entrants. However, there will be a limited number of the third Game Pieces for each Prize Type (“Rare Game Piece”) correlating to the number of prizes offered for each Prize Type as set forth in the table below.

Prize Type	Number Rare Game Pieces
Grand Prize – Costa Rica Trip	3
First Prize – 90 Days of Starbucks Nitro Cold Brew	250
Second Prize – 2,500 Stars	1,500
Third Prize – 1,000 Stars	3,000
Fourth Prize – 500 Stars	25,000

Each Rare Game Piece will be associated with a random, computer generated winning time during the Promotion Period. If you are the first player to play the Game at or after the randomly generated winning time you will be awarded a Rare Game Piece. Once you have collected all three (3) Game Pieces for the applicable Prize Type, you will be a potential winner of the applicable Prize Type.

For the Mini Game Instant Win Game (for Entrants who land on the Mini Game Spaces or play the Mini Game): There will be one million three hundred ten thousand two hundred and one (1,310,201) random, computer-generated winning times, one for each prize listed below, during the Promotion Period. For the Instant Win Game Costa Rica Trip Prize, there will be one (1) random, computer-generated win time from August 7, 2019 at 12:00 a.m. PT through August 13, 2019 at 11:59 p.m. PT. If you are the first player to play the Mini Game at or after one of the randomly generated times, you will be a potential instant winner of the prize indicated.

For the Surprise Instant Win Game (for Entrants who land on the Mystery Spaces and play the Surprise Instant Win Game): There will be one hundred forty-five thousand (145,000) random, computer-generated winning times, one for each prize listed below, during the Promotion Period. If you are the first player to play the Surprise Instant Win Game at or after one of the randomly generated times, you will be a potential instant winner of the prize indicated.

**6. Verification of Collect and Win Game and Instant Win Game Winners:** All potential winners are subject to verification by Sponsor or Administrator. An Entrant is not a winner of any prize, even if the Instant Win Game or Collect and Win Game should so indicate, unless and until Entrant's eligibility and the potential winning Game play has been verified and Entrant has been notified that verification is complete. Sponsor will not accept screen shots or other evidence of winning in lieu of its validation process. Any play that occurs after the system has failed for any reason is deemed a defective play, is void, and will not be honored.

Receiving a prize is contingent upon compliance with these Official Rules. Each potential Collect and Win Game Grand Prize and Instant Win Game Costa Rica Trip Prize winner (parent/legal guardian if winner is a minor in his/her state of residence) will be sent an email to the email address associated with his/her Account and required to sign and return a Declaration of Compliance, Liability Waiver and where not prohibited a Publicity Release ("Declaration") and an IRS Form W-9, which must be received by Administrator, within three (3) days of the date notice or attempted notice is sent, in order to claim the prize. If a potential winner of any prize cannot be contacted, or fails to sign and return the Declaration, tax forms or any other requested information within the required time period, potential winner forfeits the prize. In the event that a potential Collect and Win Game Grand, First, Second, Third prize winner or Instant Win Game Costa Rica Trip or Sixth prize winner is disqualified for any reason or if each applicable prize is not awarded during the Promotion Period, Sponsor will award the applicable prize to an alternate winner by random drawing from among all eligible Game plays for those who landed on the Mini Game Space or played the Mini Game. There will be three (3) alternate drawings after which the applicable prize will remain unawarded. Unclaimed prizes valued at \$25 or less will not be awarded. Non-trip prizes will be fulfilled approximately 8-10 weeks after the conclusion of the Promotion.

## **7. Prizes:**

**Collect and Win Game Prizes:** THREE (3) GRAND PRIZES COSTA RICA TRIP: A trip for two (2) to San Jose, Costa Rica (returning from Liberia, Costa Rica). Trip package includes round trip transportation to/from winner's home and airport, round trip, coach-class air transportation for two (2) from a major airport near winner's home (determined by Sponsor in its sole discretion) to San Jose, Costa Rica; two (2) nights' hotel accommodations in San Jose for two (2) at Costa Rica Marriott Hotel Hacienda Belen (mountain view; includes breakfast); three (3) nights' resort accommodations for two (2) at W Costa Rica Reserva Conchal (one bedroom suite; ocean view; balcony and plunge pool); roundtrip transportation between Marriott Hacienda and the Starbucks Coffee Farm (approximately 45 minute trip each way with 2 hour wait); a tour of Hacienda Alsacia, the Starbucks Coffee Farm, for two (2) (all details determined by Sponsor); GoPro package which includes a GoPro Hero 7 and a shorty (mini extension pole and tripod), sleeve and lanyard, and compact case; roundtrip transportation between hotel and Starbucks Coffee Farm; one-way transfer between San Jose and Papagayo Peninsula with Bi-lingual driver/guide; Wi-Fi, oxo-biodegradable bottle of water per person, one soft drink or sparkling water per person, dry snacks on board, cold face bio-degradable towel; Eco-Friendly Tour along route between San Jose and Papagayo; options: Toucan Rescue farm or hike through rainforest at base of Volcano; or ziplining (includes lunch); \$1,000 activity allowance for winner's choice of three (3) activities from the following list: Scuba Diving, Sail & Snorkel, Safari Float on Corobici River, Horseback Riding, Zipline, Monteverde Cloud Forest Experience, or Beach Tour & Surf Lessons; \$4,000 spending money; and travel agent services. Winner must travel on the dates (which will be sometime between January 2020 and March 2020) determined by Sponsor in its sole discretion or prize will be forfeited. Notwithstanding the foregoing, Sponsor will make reasonable efforts to select travel dates acceptable to winner. Approximate Retail Value ("ARV"): \$15,870.00. TWO HUNDRED FIFTY (250) FIRST PRIZES: Ninety (90) Days of Starbucks Nitro Cold Brew. Winner will receive a daily credit to his/her Account for ninety (90) days for one (1) free Starbucks Nitro Cold Brew redeemable at participating Starbucks stores in the U.S. Beverage credits expire daily. The first daily credit will be loaded to the users account on October 21, 2019. Winner must present a Starbucks Card registered to their Account to redeem the free Nitro Cold Brew. Credits are non-

transferable and will expire at 11:59 p.m. PT of each day and will not accumulate in the winner's account. ARV: \$401.40. ONE THOUSAND FIVE HUNDRED (1,500) SECOND PRIZES: Two thousand five hundred (2,500) Bonus Stars which will be automatically added to the Starbucks® Reward Account used to register for the Promotion. ARV: \$90.00. THREE THOUSAND (3,000) THIRD PRIZES: One thousand (1,000) Bonus Stars which will be automatically added to the Starbucks® Rewards Account used to register for the Promotion. ARV: \$36.00. TWENTY-FIVE THOUSAND (25,000) FOURTH PRIZES: Five hundred (500) Bonus Stars which will be automatically added to the Starbucks® Rewards Account used to register for the Promotion. ARV: \$18.00.

For all Collect and Win Game Prizes: Odds of winning the Collect and Win Game Prize depend on the number of times entrants play and the Game Pieces distributed. Limit: one (1) Grand Prize, one (1) First Prize, one (1) Second Prize, one (1) Third Prize, and one (1) Fourth Prize per person.

**Mini Game Instant Win Game Prizes:** ONE (1) INSTANT WIN GAME COSTA RICA TRIP PRIZE (only available from August 7, 2019 through August 13, 2019): A trip for two (2) to San Jose, Costa Rica (returning from Liberia, Costa Rica). Trip package includes round trip transportation to/from winner's home and airport, round trip, coach-class air transportation for two (2) from a major airport near winner's home (determined by Sponsor in its sole discretion) to San Jose, Costa Rica; two (2) nights' hotel accommodations in San Jose for two (2) at Costa Rica Marriott Hotel Hacienda Belen (mountain view; includes breakfast); three (3) nights' resort accommodations for two (2) at W Costa Rica Reserva Conchal (one bedroom suite; ocean view; balcony and plunge pool); roundtrip transportation between Marriott Hacienda and the Starbucks Coffee Farm (approximately 45 minute trip each way with 2 hour wait); a tour of Hacienda Alsacia, the Starbucks Coffee Farm, for two (2) (all details determined by Sponsor); GoPro package which includes a GoPro Hero 7 and a shorty (mini extension pole and tripod), sleeve and lanyard, and compact case; roundtrip transportation between hotel and Starbucks Coffee Farm; one-way transfer between San Jose and Papagayo Peninsula with Bi-lingual driver/guide; Wi-Fi, oxo-biodegradable bottle of water per person, one soft drink or sparkling water per person, dry snacks on board, cold face bio-degradable towel; Eco-Friendly Tour along route between San Jose and Papagayo; options: Toucan Rescue farm or hike through rainforest at base of Volcano; or ziplining (includes lunch); \$1,000 activity allowance for winner's choice of three (3) activities from the following list: Scuba Diving, Sail & Snorkel, Safari Float on Corobici River, Horseback Riding, Zipline, Monteverde Cloud Forest Experience, or Beach Tour & Surf Lessons; \$4,000 spending money; and travel agent services. Winner must travel on the dates (which will be sometime between January 2020 and March 2020) determined by Sponsor in its sole discretion or prize will be forfeited. Notwithstanding the foregoing, Sponsor will make reasonable efforts to select travel dates acceptable to winner. Approximate Retail Value ("ARV"): \$15,870.00. TWO HUNDRED (200) SIXTH PRIZES: One (1) Reserve Duffle Travel Bag. ARV: \$125.00. TEN THOUSAND (10,000) SEVENTH PRIZES: An 8.8oz bag of Starbucks Reserve Coffee. ARV: \$7.00. THREE HUNDRED THOUSAND (300,000) EIGHTH PRIZES: Fifty (50) Bonus Stars which will be automatically added to the Starbucks® Rewards Account used to register for the Promotion. ARV: \$1.80. ONE MILLION (1,000,000) NINTH PRIZES: Ten (10) Bonus Stars which will be automatically added to the Starbucks® Rewards Account used to register for the Promotion. ARV: \$0.36.

**Surprise Instant Win Game Prizes:** FIFTEEN THOUSAND (15,000) TENTH PRIZES: A coupon good for a free Grande Iced Tea or Starbucks Refreshers® handcrafted beverage. Terms and conditions of coupons apply. ARV: \$4.25. TWENTY THOUSAND (20,000) ELEVENTH PRIZES: A coupon good for a free brewed coffee. Terms and conditions of coupons apply. ARV: \$3.00. TWENTY THOUSAND (20,000) TWELFTH PRIZES: A coupon good for a free bakery item. Terms and conditions of coupons apply. ARV: \$2.60. FORTY THOUSAND (40,000) THIRTEENTH PRIZES: A coupon good for 50% off any Grande or larger Frappuccino® Blended Beverage. Terms and conditions of coupons apply. FIFTY THOUSAND (50,000) FOURTEENTH PRIZES: A coupon good for 50% off any Grande or larger Nitro Cold Brew or Cold Brew. Terms and conditions of coupons apply.

For all Instant Win Game Prizes: Odds of winning an Instant Win Game prize depend on the number of Instant Win prizes available divided by the number of eligible Instant Win Game plays. Limit: one (1) Instant Win Game Costa Rica Trip Prize, one (1) Sixth Prize, one (1) Seventh Prize, one (1) Eighth Prize, one (1) Ninth Prize, one (1) Tenth Prize, one (1) Eleventh Prize, one (1) Twelfth Prize, one (1) Thirteenth Prize, and one (1) Fourteenth Prize per person per day during the Promotion Period.

For Each Trip Prize: Trip must be booked at least twenty-one (21) days prior to departure. Travel and accommodations are subject to availability and blackout dates. Travel must be round trip. Sponsor will determine airline and flight itinerary in its sole discretion. No refund or compensation will be made in the event of the cancellation or delay of any flight. Travel is subject to the terms and conditions set forth in this Promotion, and those set forth by the Sponsor's airline carrier of choice as detailed in the passenger ticket contract. All expenses and incidental travel costs not expressly stated in the package description above, including but not limited to, ground transportation, meals, incidentals, gratuities, passenger tariffs or duties, airline fees, surcharges, airport fees, service charges or facility charges, personal charges at lodging, security fees, taxes or other expenses are the responsibility solely of winner. Travel companion must be eighteen (18) years of age or older as of the date of departure and must travel on same itinerary and at the same time as the winner. If winner is a minor in his/her state of residence, travel companion must be winner's parent/legal guardian. Travel companion must execute liability/publicity releases prior to issuance of travel documents. Winner and travel companion are solely responsible for obtaining valid passports and any other documents necessary for international travel. If winner's travel companion is unable to take the trip for any reason, winner will not receive a cash equivalent for that portion of the prize. Travel restrictions, conditions and limitations may apply. If in the judgment of Sponsor air travel is not required due to winner's proximity to prize location, ground transportation will be substituted for round trip air travel at Sponsor's sole discretion. Sponsor will not replace any lost, mutilated, or stolen tickets, travel vouchers or certificates. Sponsor is not responsible if any event is delayed, postponed or cancelled for any reason, in which event that portion of prize is forfeited in its entirety and no substitution will be provided except as in Sponsor's sole discretion. Actual value may vary based on airfare fluctuations and distance between departure and destination. Winner will not receive difference between actual and approximate retail value. Each Costa Rica Trip Prize winner will be required to agree that Sponsor and/or respective agents can use any videos or photographs taken by winner at the Starbucks Coffee Farm ("Prize Footage"). Winner agrees that Sponsor shall own the Prize Footage and that Sponsor, and respective designees, assigns and licensees shall have the right to edit, exploit, adapt, distribute, post, create derivative works of, and otherwise use the Prize Footage, in whole or in part, and in combination with other materials, in any manner, for any advertising, promotional, trade, commercial or other purposes in any and all media, now or hereafter devised, worldwide in perpetuity, without further payment or consideration, notification or permission.

Hotel Terms: Offer is only available at participating Marriott® hotels. The offer includes a maximum occupancy of two (2) adults per room, per night, per hotel. Offer applies per room, per night and based on availability at the time of reservations. Limited number of rooms available for the offer. Offer cannot be combined with any other promotions. Blackout dates may apply. This offer may not be available during periods of peak demand. Offer is not available during special events. Subject to availability. Tax is additional. Other restrictions apply. VAT, city taxes and other taxes may be additional, please check individual hotels for more information. Marriott International has the right to change or cancel the offer at any time. Marriott International and its affiliates reserve the rights to discontinue this promotion at any time.

For All Prizes: Winners will be responsible for all applicable taxes based on the retail price of the items that are redeemed and will receive an annual IRS Form 1099 for each tax year where the total value of the prize redeemed is equal to \$600 or more. Starbucks Card and Starbucks Account terms and conditions apply. The actual value of electronic prizes is subject to price fluctuations in

the consumer marketplace based on, among other things, any gap in time between the date the ARV is estimated for purposes of these Official Rules and the date the prize is awarded or redeemed. Stars accumulated under the Starbucks® Rewards loyalty program are promotional and have no cash value; Bonus Stars awarded in this Promotion have value in the Starbucks® Rewards loyalty program when awarded. No cash equivalent unless required by law and all prizes are non-transferable and no substitution will be made except as provided herein at the Sponsor's sole discretion. Sponsor reserves the right to substitute a prize or prize component for one of equal or greater value if the designated prize should become unavailable for any reason. Winners are responsible for all taxes and fees associated with prize receipt and/or use. TOTAL ARV OF ALL PRIZES: \$2,027,580.00.

**8. Release:** By receipt of any prize, winner agrees to release and hold harmless Sponsor, HelloWorld, Inc., and each of their respective direct or indirect parents, subsidiaries, affiliates, related entities, suppliers, distributors, advertising/promotion agencies and each such company's officers, directors, members, employees, contractors, and agents (collectively, the "Released Parties") from and against any and all losses, liability, illness, injury, claim or cause of action, including, but not limited to, personal injury, death, or damage to or loss of property, arising out of participation in the Promotion or receipt, possession, use or misuse of any prize.

**9. Publicity:** Except where prohibited, participation in the Promotion constitutes entrant's consent to Sponsor's and its agents' use of winner's name, likeness, photograph, video, Prize Footage, voice, opinions and/or hometown and state for promotional purposes worldwide, in perpetuity, in any and all media, manner, and formats now known or hereafter devised, without further payment or consideration.

**10. General Conditions:** Sponsor reserves the right to cancel, suspend and/or modify the Promotion, or any part of it, if any fraud, technical failures, human error or any other factor impairs the integrity or proper functioning of the Collect and Win Game or Instant Win Game, as determined by Sponsor in its sole discretion. In such event, Sponsor reserves the right to award the prizes at random to all eligible entrants who have registered up to the time of the impairment. Sponsor reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Collect and Win Game or Instant Win Game or to be acting in violation of the Official Rules of this or any other promotion or in an unsportsmanlike or disruptive manner. Any attempt by any person to deliberately undermine the legitimate operation of the Collect and Win Game or the Instant Win Game may be a violation of criminal and civil law, and, should such an attempt be made, Sponsor reserves the right to seek damages from any such person to the fullest extent permitted by law. Sponsor's failure to enforce any term of these Official Rules shall not constitute a waiver of that provision.

**11. Limitations of Liability:** The Released Parties are not responsible for: (1) any incorrect or inaccurate information, whether caused by any Entrant, printing errors or by any of the equipment or programming associated with or utilized in the Promotion; (2) technical failures of any kind, including, but not limited to malfunctions, interruptions, or disconnections in phone lines or network hardware or software; (3) unauthorized human intervention in any part of the entry process or the Promotion; (4) technical or human error which may occur in the administration of the Promotion or the processing of entries; or (5) any injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from Entrant's participation in the Promotion or receipt or use or misuse of any prize. If for any reason an Entrant's play is confirmed to have been erroneously deleted, lost, or otherwise destroyed or corrupted, Entrant's sole remedy is another Collect and Win Game or Instant Win Game play, if possible. No more than the stated number of prizes will be awarded. In the event that production, technical, seeding, programming or any other reasons cause more than stated number of prizes as set forth in these Official Rules to be available and/or claimed, Sponsor reserves the right to award only the stated number of prizes by a random drawing among all legitimate, unawarded, eligible prize claims.

**12. Disputes:** Except where prohibited, Entrant agrees that: (1) any and all disputes, claims and causes of action arising out of or connected with this Promotion or any prize awarded shall be resolved individually, without resort to any form of class action, and exclusively by the United States District Court for the Western District of Washington or the appropriate Washington state court located in King County, Washington; (2) any and all claims, judgments and awards shall be limited to actual out-of-pocket costs incurred, including costs associated with entering this Promotion, but in no event attorneys' fees; and (3) under no circumstances will Entrant be permitted to obtain awards for, and Entrant hereby waives all rights to claim, indirect, punitive, incidental and consequential damages and any other damages, other than for actual out-of-pocket expenses, and any and all rights to have damages multiplied or otherwise increased. All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of the Entrant and Sponsor in connection with the Promotion, shall be governed by, and construed in accordance with, the laws of the State of Washington, without giving effect to any choice of law or conflict of law rules (whether of the State of Washington or any other jurisdiction), which would cause the application of the laws of any jurisdiction other than the State of Washington.

**13. Entrant's Personal Information:** Information collected from Entrants is subject to the Sponsor's Privacy Policy <http://www.starbucks.com/about-us/company-information/online-policies/privacy-policy> and Administrator's Privacy Policy <http://www.helloworld.com/privacy-policy>.

**14. Winner List:** For a winner list, visit <http://bit.ly/2WUBtxD>. The winner list will be posted after winner confirmation is complete.

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